

General Policy Commitment Statement



NEW EARTH SOLUTIONS LTD RECOGNISE:

- a. Occupational health & safety, and will carry out all works in a way that will prevent injury and ensure a healthy, safe working environment for all its employees. The business also accepts its statutory duties to conduct its undertaking in such a way so as to ensure that persons not in its employment, who may be affected by its working activities, are not exposed to risks to their health and safety
- b. Environmental issues and is committed to the protection and enhancement of the environment, and to continually improving its environmental performance in carrying out its activities and services and will take all reasonable practicable steps to meet these responsibilities.
- c. Equality of opportunity and will seek to ensure that no job applicant or employee receives less favourable treatment on the basis of gender, race, disability, colour, nationality ethnic or national origin, marital status sexuality, responsibility for dependants, religion, trade union activity and age
- d. Customer satisfaction and the need to respond promptly to all customer complaints, endeavouring to resolve the complaint to the satisfaction of the customer in an agreed time scale.

Mr W.E. Riddle (Chairman) has overall responsibility for this policy and will ensure that the policy is properly implemented, monitored and periodically reviewed, in accordance with the relevant statutory provisions.